



Messages and Communications - Filing of 2012 Citizen-Centric Report

1 message

Speaker Won Pat <speaker@judiwonpat.com>
To: Guam Legislature Clerks Office <clerks@guamlegislature.org>

Fri, Sep 6, 2013 at 4:12 PM

9/6/2013 9/6/2013

Civil Service Commission

Filing of 2012 Citizen-Centric Report

32-13-764

32-13-764

----- Forwarded message -----

From: **Tony C. Aguon** <tony.aguon@csc.guam.gov>
Date: Fri, Sep 6, 2013 at 4:09 PM
Subject: Fwd: Filing of 2012 Citizen-Centric Report
To: Speaker Won Pat <speaker@judiwonpat.com>
Cc: Alberto A Lamorena <alberto.lamorena@csc.guam.gov>, "Christine P. Quinata" <christine.quinata@csc.guam.gov>, Jennifer Reyes <jennifer.reyes@csc.guam.gov>

32-13-764
D. 9.6.13
4:12pm
Received by [Signature] (email)

----- Forwarded message -----

From: **Tony C. Aguon** <tony.aguon@csc.guam.gov>
Date: Fri, Sep 6, 2013 at 4:01 PM
Subject: Filing of 2012 Citizen-Centric Report
To: Llewelyn Terlaje <lterlaje@guamopa.org>
Cc: Alberto A Lamorena <alberto.lamorena@csc.guam.gov>, "Christine P. Quinata" <christine.quinata@csc.guam.gov>, Jennifer Reyes <jennifer.reyes@csc.guam.gov>

Greetings! In compliance with the filing requirements of PL 30-127, attached is the Citizen-Centric Report for our agency. Please also be advised that the reports are also available for review on our website at:

<http://www.csc.guam.gov/Default.aspx?tabid=3003>.

Please contact us if you have any questions.

Regards!

--
Tony C. Aguon
Personnel Management Analyst III
Civil Service Commission
647-1855, 647-1857 Fax 647-1867

2013 SEP -6 PM 4:16 [Signature]

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764

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Tony C. Aguon



CIVIL SERVICE COMMISSION

Fiscal Year 2012, Citizen-Centric Report

GOALS

Our goal is to provide quality and efficient services in order to promote a healthy Merit System.

MISSION

Our mission is to administer the merit system by entertaining appeals or complaints from classified employees and providing a fair and equitable venue by which the appeals or complaints can be adjudicated.

Chairman, Luis R. Baza



Vice Chairman, Manuel R. Pinauin



Priscilla Tuncap

Lourdes Hongyee

John Smith

Daniel Leon Guerrero

Edith Pangelinan

HISTORY

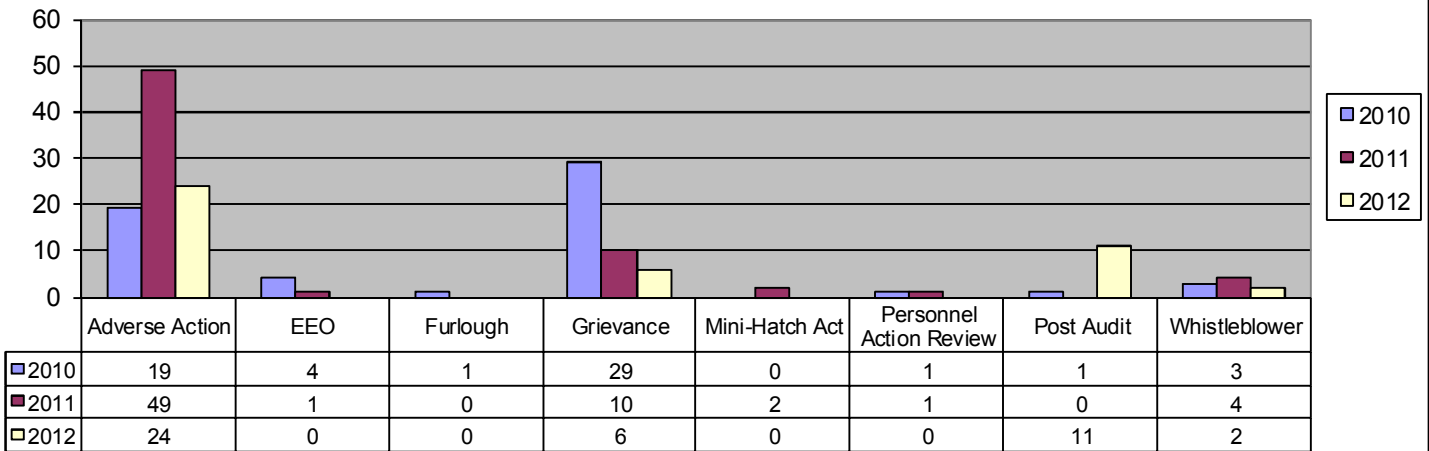
The creation of the Guam Civil Service Commission (CSC) was first contemplated in the Organic Act of Guam under §1422c, which states,

“The legislature shall establish a merit system and, as far as practicable, appointments and promotions shall be made in accordance with such merit system. The Government of Guam may by law establish a Civil Service Commission to administer the merit system. Members of the Commission may be removed as provided by the laws of Guam.” [cited in part]

However, it was not until August 7, 1967, with the passage of Public Law (PL) 9-86 that the CSC was actually created. The creation was prompted by a letter from then Governor Manuel F.L. Guerrero, which was submitted to the Ninth Guam Legislature to establish a CSC, separate from any operating department of the government in order to afford balance between the needs of the institution and rights of the employee.

HOW WE PERFORMED

APPEALS PER YEAR



APPEALS

The CSC saw a decline of Adverse Action Appeals, Grievances and Whistleblower cases between 2011 and 2012, but saw an increase of Post Audit cases. The number of appeals were solely determined by the employees themselves in direct relation to the number of actions administered and processed by the individual agencies.



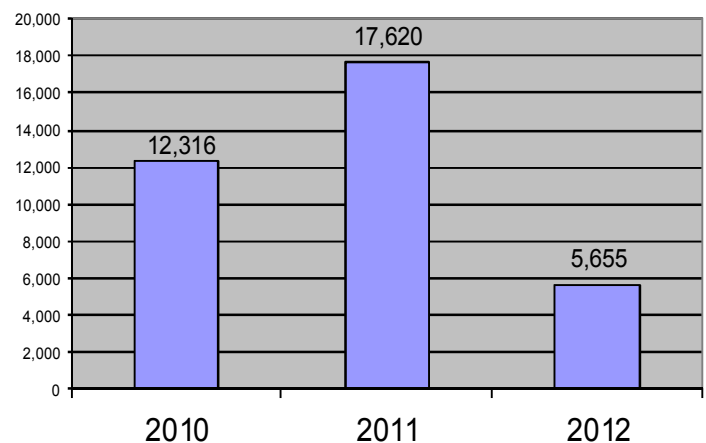
PERSONNEL ACTIONS REVIEWED PER YEAR

2010	12,316
2011	17,620
2012	5,655

PERSONNEL ACTION REVIEW

The number of personnel actions submitted and reviewed substantially decreased between 2011 and 2012. Actions reviewed are completely dependant upon the timely submission of the various agencies.

Personnel Actions Reviewed Per Year



APPROPRIATIONS/EXPENDITURE

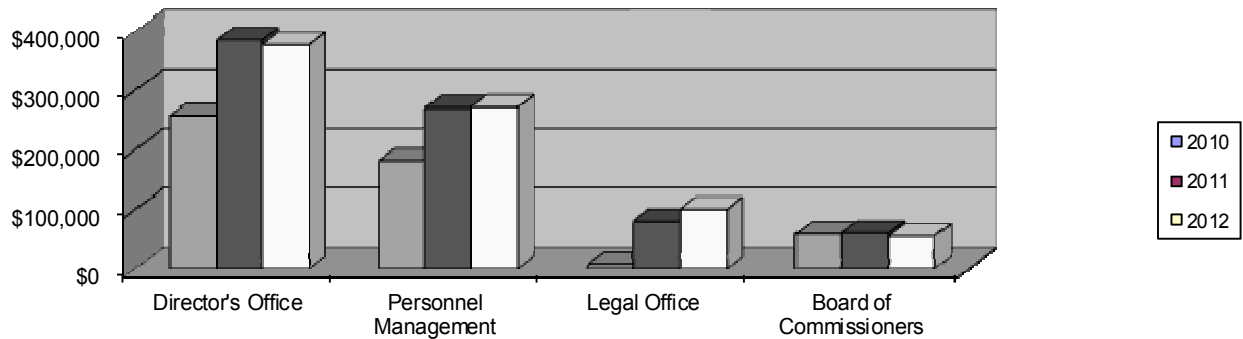
Appropriations

Director's Office
 Personnel Management
 Legal Office
 Board of Commissioners
TOTAL

2010	2011	2012
\$257,420	\$384,627	\$376,823
\$181,582	\$269,724	\$271,534
\$7,021	\$79,564	\$99,977
\$57,579	\$59,220	\$53,989
\$503,602	\$793,135	\$802,323

Expenditure levels were fair with the allotted appropriations and with little variances. Although small, the agency managed to stay operational, but still required much needed supplies, capital improvements as well as technological development in terms of computer hardware, software and professional support.

Appropriations



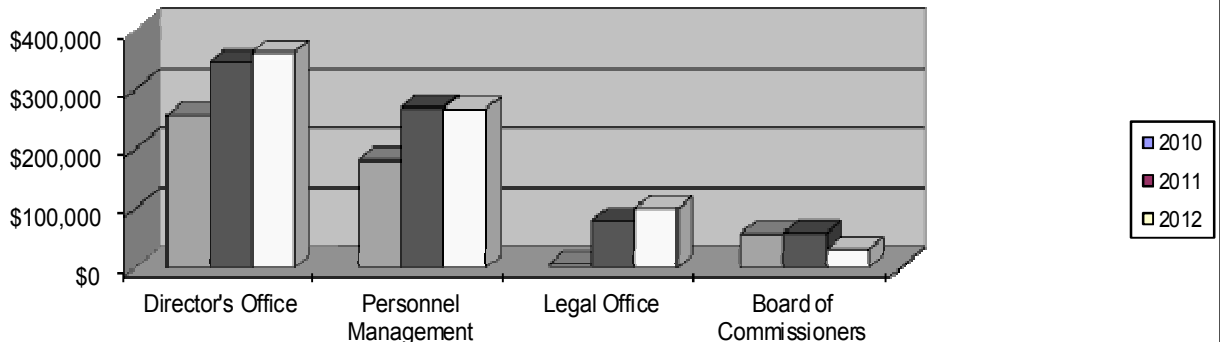
Expenditures

Director's Office
 Personnel Management
 Legal Office
 Board of Commissioners
TOTAL

2010	2011	2012
\$256,931	\$345,182	\$362,348
\$181,192	\$269,724	\$266,896
\$7,021	\$79,564	\$99,977
\$57,648	\$59,220	\$31,274
\$502,792	\$753,690	\$760,495



Expenditures



FUTURE OUTLOOK

Our future outlook is to move toward a paperless environment by accomplishing milestones projects, utilizing all resources currently available within our government system, purchasing additional software/equipment and revising our current Standard Operating Procedures as well as our Rules. We are currently scanning all incoming documents and are making strides to scan all previously filed documents. We are also in the process of displaying and distributing all documents presented before our Commissioners via electronic tablets. Our office looks to also enhance its services by providing training for its employees, providing more information via the internet and working collaboratively with our customers.

ACCOMPLISHMENTS

In 2012, our agency continued to accomplish a major milestone by mandating all parties to file meeting packets and exhibits in both paper format and electronic format via Compact Disk (CD's). This milestone accomplishment eliminated the need to scan documents by our office staff. Paper filing is still necessary because we still lack computer tablets. Efforts are still underway to fully implement a computer tablet system for our commissioners to view documents and eliminate the need for paper filing.



BOARD OF COMMISSIONERS

Chairman, Luis R. Baza
Vice Chairman, Manuel R. Pinauin
Commissioner, Priscilla Tuncap
Commissioner, Lourdes Hongyee
Commissioner, John Smith
Commissioner, Dan Leon Guerrero
Commissioner, Edith Pangelinan

Jolene Duenas, Board Secretary

Alberto "Tony" A. Lamorena, Director
Sophia Diaz, Legal Counsel

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Maria Cruz, Personnel Management Analyst III
Tony C. Aguon, Personnel Management Analyst III
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Rachel Paulino, Clerk Typist III

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